



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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DISASTER FIELD OFFICE

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FEMA-1491-DR-VA

Commonwealth Situation Report # 13

Sunday, September 28, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornado came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003 and continuing. *See Attachment 1 for disaster assistance designations.*

2. Current State Priorities

- Citizen safety
- Power restoration
- Ice and water
- Maintaining emergency services
- Debris management
- Managing expectations
- Continue Public Assistance Preliminary Damage Assessments and schedule applicant briefings.
- Continue community relations contacts with every designated jurisdiction
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers
- Provide state representation at every general community meeting

3. Response Activities

- **Transportation**
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - 15,020 customers without landline telephone service.

“Working to Protect People, Property and Our Communities”

- **Public Works**
 - A hotline, operated by the US Army Corps of Engineers, is opened for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are opened from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - Three American Red Cross shelters are open with **37** total clients.
 - Boil Water Advisory remains in effect in **220** water systems.
 - Health Department /FEMA working on mosquito abatement plans.
- **Resources**
 - As of 1400 September **28**, **322** National Guard troops were on active duty.
 - Command and Control – **45**
 - Security – **6**
 - Water/Ice Distribution – **165**
 - Aviation – **3**
 - Recovery Ops – **52** personnel assisted by **30** Virginia Defense Force personnel.
 - Maintenance Support – **14**
 - Personnel Support – **7**
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical incident stress relief.
- **Energy**
 - Dominion reports that **164,000** customers remain without power. ***Power has been restored to all nursing homes.***
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved for the cities of Norfolk, Petersburg and Staunton and the counties Augusta and Henrico.
 - **6,094,000** pounds of ice and **1,336,820** gallons of water have been distributed.
 - Seven staging areas in central and southeastern Virginia are providing water and ice to local governments.
- **Local Situation Report Summary**
 - ***The Local Situation Report Summary will be distributed weekly within the Situation Report on Fridays.***

4. Recovery Activities

A. State Coordinating Officer:

- See current state priorities on page 1.

B. Human Services:

i. Individuals and Households Program (IHP)

- Teleregistration since last reporting period **2,990** for **37,620** total registrations at COB 9/27/03. ***See Attachment 2 for disaster assistance designations.***
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.
- The Small Business Administration has sent out 17,963 home loan applications and 3,279 applications to businesses.

1. Housing

- Temporary housing assistance dispersed to date - \$4,397,268.64.
- Travel trailer has been placed in the city of Poquoson.
- More than 789 homes reported destroyed and **8,465** with major damage.

2. Disaster Recovery Centers

- Seven Disaster Recovery Centers are open.
 - Poquoson – Emmanus Baptist Church, 814 Yorktown Rd. – opened 9/23/03.
 - Norfolk – Ocean View Senior Center, 600 East Ocean view Avenue – opened 9/26/03
 - Hampton – North Hampton Community Center, Jefferson Davis Middle School, 1435 A Todds Lane – opened 9/26/03
 - Gloucester – Old Wal-Mart Store, 6513 Market Drive – opened 9/26/03
 - Newport News – Newport News – Dresden Drive Shopping Center, 611 Dresden Drive, Newport News, VA 23601 – opened 9/27/03
 - Virginia Beach – 316 Constitution Road, Virginia Beach, VA 23457 – ***opening on 9/28/03 at noon.***
 - ***The Rockbridge Assistance Center closes today at 5:00 P.M.*** Planning continues to establish regional DRC to serve the counties of Rockbridge and Augusta and the city of Waynesboro.
 - ***New Openings of Disaster Recovery Centers for tomorrow, Monday 9/29/03***
 - ***Yorktown--Caritas Meeting Hall, 1000 Old York Hampton Highway, Yorktown, VA 23692***
 - ***Alexandria—Lee Center, 1108 Jefferson Street, Alexandria, VA 22314***
- Additional sites for locating centers continue to be identified and evaluated for suitability as a DRC.

DISASTER RECOVERY ACTIVITY

Disaster Recovery Centers		Open	Closed	9/27	Cumulative
Poquoson		9/23/2003		125	932
Norfolk		9/26/2003		79	142
Hampton		9/26/2003		70	204
Gloucester		9/26/2003		116	180
Buena Vista		9/26/2003		14	30
Newport News		9/27/2003		68	68
TOTAL				472	1,556

3. Other Needs Assistance (ONA)

- Other Needs Assistance approved to date - ***\$2,958,707.96.***
- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24, 2003.

ii. Donations Coordination

- ***Negotiating establishment of warehouse for storage and distribution of donated goods.***
- ***Developing plans to locate and establish volunteer centers for long-term cleanup and repair.***
- ***Making referrals for debris issues.***

C. Infrastructure Services

i. Public Assistance Program

- Preliminary Damage Assessment (PDA) Teams staffed by FEMA and Virginia Emergency Management representatives will meet today with the counties of ***Madison, Clarke, Rappahannock, Shenandoah, Warren, Fredrick and the cities of Staunton, Waynesboro, Richmond, and Harrisonburg.***
- VDOT PDAs have been scheduled for 9/29 with the counties of Amherst, Nelson, Prince Edward and Buckingham.
- Contact has been made with the Association of Electric Cooperatives to discuss the Public Assistance process.
- ***Arranging facilities to conduct Applicant's briefings the week of October 6-10.***

ii. Debris Management Liaison

- Contact has been made with each jurisdiction with major debris disposal issues and staff is monitoring and addressing questions concerning debris collection, storage, reduction and disposal.
- Met with FEMA, USACE, and Virginia Department of Environmental Quality regarding general debris issues, storm recovery protocols for fugitive tanks, leaking tanks, and petroleum releases, and VDEM/VDEQ agency coordination.
- Sent out FEMA debris guidance to local emergency managers by email to assist localities in addressing a variety of debris issues.
- Met with FEMA representatives to discuss the policy of debris removal from gated communities, private associations etc. This issue is currently under review by FEMA.
- ***Debris Management Liaison staff on Tangier reviewing the debris issues.***

D. Mitigation

- The Initial Mitigation Strategy has been finalized and signed by all parties and is currently being implemented.
- Three FEMA Mitigation field teams are doing assessments and are coordinating with VDEM Regional Coordinators for planned activities within the jurisdictions.
- The Commonwealth is also working with FEMA on creating a long-term restoration plan. Initial FEMA/State meeting is scheduled for 9/29.
- Efforts have begun to update the Hazard Mitigation Grant Program (HMGP) Administrative Plan.
- The Commonwealth HMGP brochure has been updated and copies will be sent to the DRCs and taken to town meetings when mitigation/NFIP is requested. The Commonwealth Increased Cost of Compliance Coverage (ICC) brochure has been created and copies have been printed for distribution.
- FEMA Region III has agreed to support the rapid delivery of 7% Hazard Mitigation Grant Program Planning funds to localities, regions and the Commonwealth to continue the effort to make the Commonwealth and its localities compliant to the Disaster Mitigation Act of 2000 planning requirements. ***Staff has completed a draft work plan for this effort.***
- A HurricaneSafe mitigation brochure is being developed for distribution with assistance from FEMA Region X and is projected to be available in approx. 10 days.
- ***Staff attended the Claremont Town Meeting on 9/27. Major issue of concern was insurance; damage from flood or possible tornado. National Weather Service to determine if tornado actually occurred.***

E. Legislative Services

- The State Legislative Liaison Officer is now located in the DFO.

F. Community Relations

- Community Relations are increasing staff from 22 to 34 field officers.
- CR will staff a booth at the State Fair through October 5 with FEMA.
- CR continues distribution of the FEMA English and Spanish teleregistration flyers and FEMA debris removal information flyers.
- Town Meetings on 9/28 at 1:00 p.m. at Grafton High School, 403 Grafton Drive, Yorktown and 4:00 p.m. at Burton High School, 185 East Rocheambeau, York County.
- ***Town Meetings on 9/29 at 6:30 p.m. at the National guard Armory in Suffolk and 7:00 p.m. at the Holiday Inn Koger, Koger Center Rd., Richmond, in Chesterfield County.***

G. Public Affairs

- ***News Releases on 9/27***
 - #14 Disaster Assistance Summary – Daily summary***
 - #15 Additional Recovery Center to Open in Virginia Beach***
- ***Additional DRCs opening articles for release as needed***
- Working with FEMA on tri-fold for Community Relations and Recovery Times.
- ***Continue to staff both the EOC and DFO. Primary staff remains at EOC today. One new EMAC writer on staff at DFO – two in the field (Hampton Roads and Western localities: Rockbridge – Waynesboro)***

H. Environmental Officer

- ***Coordinating with FEMA for meeting with Department of Historic Resources on 9/29.***

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- ***Contacts are being made for participation for the Department of Housing and Community Development for the long-term restoration meeting on 9/29.***

ii. State Coordinator for Local Recovery Task Forces

- Coordinating with the FEMA Volunteer Agency Liaison (VAL), Virginia VOAD and Donations Management in development of a strategy to expand and develop local emergency task forces in the designated jurisdictions.
- ***Meeting is scheduled for 9/29/03 with City of Richmond to develop a local task force.***
- ***Team consisting of Church World Services, American Red Cross, United Methodist, Southern Baptist, and FEMA Voluntary Agency Liaison will begin work with jurisdictions on the Middle Peninsula and Northern Neck to organize local task forces.***
- ***Contact will begin with existing local task forces to determine readiness to begin long-term recovery activities in their respective jurisdictions.***
- ***Harrisonburg/Rockingham County Local Disaster Recovery Task Force will convene it's first meeting 9/29/03.***

Michael M. Cline, SCO

Attachment 1 – Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 & Continuing					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	Declaration Dates							
		IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18					
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20					
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20					
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20					
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20					
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpeper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22					
Essex		09/20	09/20	09/20					
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20					
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18					
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20					
Isle of Wight		09/18	09/18	09/18					
James City		09/18	09/18	09/18					
King and Queen		09/22	09/22	09/22					
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22					
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22					
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Updated Information is bold and italicized.

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22					
Northampton		09/18	09/18	09/18					
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20					
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20					
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18					
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20					
Surry		09/18	09/18	09/18					
Sussex		09/18	09/18	09/18					
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18					
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18					
Fairfax – Independent City		09/20	09/20	09/20					
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18					
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18					
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 9/27/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	11	99	King William	15	160
Albemarle	1	27	Lancaster	16	218
Alexandria (city)	1	139	Loudoun	0	26
Amelia	1	48	Louisa	6	52
Amherst	0	2	Lunenburg	6	34
Appomattox	0	8	Lynchburg (city)	0	4
Arlington	2	50	Madison	0	7
Augusta	5	97	Manssas (city)	0	2
Bedford	0	1	Mathews	56	428
Brunswick	6	81	Mecklenburg	1	34
Buckingham	0	16	Middlesex	36	356
Buena Vista (city)	3	34	Nelson	1	5
Campbell	0	6	New Kent	34	429
Caroline	4	94	Newport News (city)	376	3096
Charles City	9	105	Norfolk (city)	176	2582
Charlotte	2	18	Northhampton	0	57
Charlottesville (city)	1	25	Northumberland	15	171
Chesapeake (city)	170	2312	Nottoway	3	56
Chesterfield	189	2660	Orange	2	30
Clarke	0	8	Page	7	141
Colonial Heights (city)	12	187	Petersburg (city)	31	664
Culpeper	2	12	Pittsylvania	0	18
Cumberland	0	18	Poquoson (city)	82	1493
Danville (city)	1	59	Portsmouth (city)	93	1508
Dinwiddie (city)	13	184	Powhatan	6	91
Emporia (city)	0	12	Prince Edward	6	47
Essex	7	161	Prince George	13	264
Fairfax	31	486	Prince William	2	89
Fairfax (city)	1	14	Rappahannock	0	6
Falls Church (city)	0	11	Richmond	13	149
Fauquier	0	15	Richmond (city)	104	1762
Fluvanna	0	15	Rockbridge	1	44
Franklin (city)	17	195	Rockingham	0	47
Frederick	0	18	Shenandoah	0	8
Fredericksburg (city)	0	20	Southampton	23	163
Gloucester	144	1774	Spotsylvania	12	120

Updated Information is bold and italicized.

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Goochland	4	76	Stafford	6	138
Greene	1	14	Staunton (city)	0	18
Greensville	8	175	Suffolk (city)	76	1112
Halifax	0	16	Surry	36	282
Hampton (city)	387	3664	Sussex	20	237
Hanover	45	486	Virginia Beach (city)	163	2630
Harrisonburg (city)	2	21	Warren	2	18
Henrico	145	1869	Waynesboro (city)	4	87
Hopewell (city)	17	298	Westmoreland	9	189
Isle of Wight	61	655	Williamsburg (city)	1	77
James City	88	843	York	130	1207
King and Queen	14	97			
King George	2	39	Totals All Localities	2990	37620